



**2021**  
**ANNUAL**  
**REPORT**

**85th Annual  
Meeting**

**Saturday, August 13, 2022**



**85<sup>th</sup> ANNUAL MEETING**  
**Saturday, August 13, 2022**  
**Zoom Video Conference**

\* 10:00 AM \*

## **Business Meeting Agenda**

- ❖ **Ascertainment of Quorum**
- ❖ **Approval or correction of 2021 Annual Meeting Minutes (Pg. 1-4)**
- ❖ **Messages/Reports:**
  - President &  
Manager/CEO (Pg. 4-5)
  - Treasurer – Financials (Pg. 6)
  - Loan Officer(s) (Pg. 6)
  - Supervisory Committee (Pg. 7)
- ❖ **New Business**
- ❖ **Election:**
  - Board of Directors 3-Yr. Term
  - Alan T. Bise
  - Sheryl Bise
- ❖ **Other Business**
- ❖ **Adjournment**

*Lunch will be distributed at the Credit Union office to registrants (the first 100) at their designated times.*

## **2021 Annual Meeting Minutes**

*(Members who registered beforehand phoned in at the number provided by the Credit Union prior to the start of the meeting scheduled at 10:30 AM. Manager/CEO Robyn Jara began the call and asked all members to mute their phones to allow everyone to hear clearly.)*

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### **CALL TO ORDER:**

The 84<sup>th</sup> Annual Membership Meeting of the 'Ewa Federal Credit Union was called to order by Board President Alan Bise at 10:30 AM on Saturday, May 22<sup>nd</sup>, 2021, via teleconference at the 'Ewa FCU office. Secretary/Treasurer Sheryl Gushi, Vice-President Shonda Midel, Director/Supervisory Committee Chairperson Rosemary Itamoto were also present. Other volunteers and staff present were Lilia Sugai, Robyn Jara, Rebecca Tubania, and Shaene Gonzales.

### **QUORUM:**

Secretary/Treasurer, Sheryl Gushi, notified the President that approximately 100 members were dialed in, constituting a quorum and certifying a legal meeting.

### **MINUTES:**

As there were no corrections, the minutes of the last Annual Meeting held on Saturday, February 15, 2020, were approved as circulated.

### **REPORTS:**

The following message/reports were accepted as circulated: President & Board of Directors, Manager/CEO, Treasurer, Loan Officers and Supervisory Committee reports.

### **NEW BUSINESS:**

ANNOUNCEMENTS -  
Membership Awards

Board president Alan Bise recognized former Manager/CEO Vera Mae Kaaikaula and member Santiago Blue as they reached their 50-year milestone as 'Ewa FCU members. Board president advised the membership that as tokens of appreciation a \$10 Longs Drugs gift card was mailed to them.

#### Volunteers Needed

Members were advised of our on-going search for volunteers to serve on the Board of Directors and Supervisory Committee. Qualified applicants, (at least 18 years old and have been a good standing member for at least 3 months) were encouraged to see the Manager/CEO Robyn Jara for details.

#### Kapiolani Children's Miracle Network

The Credit Union will be holding its annual fundraiser for the Kapiolani's Children Miracle

Network. The Credit Union will be selling face masks for \$6, with \$1 for every mask sold to go to this worthy cause.

#### **ELECTIONS:**

There was one new candidate seeking a three-year term to fill the current vacant position on the Board of Directors: Manager/CEO Robyn Jara. As there were no nominations from the floor, there were no ballots distributed and the candidate was elected by acclamation.

**OTHER BUSINESS:** Secretary/Treasurer Sheryl Gushi advised all members on the call of the safe distancing guidelines when coming to the Credit Union to redeem their tickets for this year's giveaways that included the following: Shiro's bento, 'Ewa FCU logo face mask and pen, and a 3 oz. bottle of hand sanitizer. Members were asked to wear a mask, come only at the time designated on their ticket, and to remain in their car as the Credit Union staff and volunteers will be directing traffic and coming to their vehicles to greet them.

#### **ADJOURNMENT:**

There being no further business, the meeting was adjourned at 10:37 PM.

*Registered members arrived at the Credit Union parking lot to receive this year's giveaways.*

The 84th annual event concluded at approximately 12:56 PM.

Respectfully Submitted,  
*Sheryl Gushi*  
Secretary-Treasurer

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## Message from the Board President & Manager/CEO

Aloha and welcome to our 85<sup>th</sup> annual membership meeting. Although we had wished to celebrate this milestone in person, with the COVID 19 virus still very present in the community, for the safety of our members, staff, and volunteers, your Board of Directors have decided to have this year's meeting virtual again. However, as things get back to normal, we look forward to seeing everyone again in person in 2023.

First and foremost, we would like to thank our fellow directors, volunteers and staff for their outstanding work and dedication in maintaining services for the members of 'Ewa Federal Credit Union, especially under the trying circumstances over this past year.

2021 was another difficult year for everyone as we continued to adjust to how we live and work. Our local economy was also severely impacted despite the government's efforts to stabilize the volatility brought on by COVID-19.

Despite all of this, 'Ewa Federal Credit Union continues to maintain its reputation as being financially sound receiving our 5-star rating from BauerFinancial, Inc., the nation's premier credit union rating firm. Although we did experience slow growth in 2021, our net worth of 20% remains one of the highest in the State, which means your assets in 'Ewa Federal Credit Union is financially safe.

On behalf of the 'Ewa Federal Credit Union 'ohana, please know that we appreciate you, our loyal member-owners. Mahalo Nui for trusting us to serve your financial needs. We hope you and your 'ohana stay healthy and safe and along with you look forward to better 2022.

Respectfully Submitted,

*Alan Bise*  
Board President

*Robyn Jara*  
Manager/CEO

# FINANCIALS

(For the Years Ending December 31)

	2021	2022	%
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## STATEMENT OF FINANCIAL CONDITION

### ASSETS

Total Loans to Members	\$2,600,712.83	\$3,110,330.95	-16.38%
Less: Allow for Loan Lease Losses	-\$24,545.00	-\$27,399.00	-10.42%
Cash	\$114,474.93	\$164,256.46	-30.31%
Net Investments	\$12,985,475.18	\$12,652,065.20	2.64%
Net Furniture & Equipment	\$1,853.46	\$5,438.37	-65.92%
Net Leasehold Improvement	\$0.00	\$246.00	-100.00%
All Other Assets	\$34,456.98	\$39,874.14	-13.59%
<b>TOTAL ASSETS</b>	<b>\$15,712,428.38</b>	<b>\$15,944,812.12</b>	<b>-1.46%</b>

### LIABILITIES

Accounts Payable	\$2,297.89	\$3,487.44	-34.11%
Accrued Expenses	\$52,828.43	\$64,281.05	-17.82%
Other Liabilities	\$12,486.56	\$8,541.98	46.18%
Net Member Shares & Deposits	\$12,522,850.83	\$12,751,369.80	-1.79%
Undivided Earnings	\$3,121,964.67	\$3,117,131.85	0.16%
<b>TOTAL LIABILITIES PLUS EQUITY</b>	<b>\$15,712,428.38</b>	<b>\$15,944,812.12</b>	<b>-1.46%</b>

## STATEMENT OF INCOME

### OPERATING INCOME

Interest on Loans	176,867.72	211,765.05	-16.48%
Income from Investments	161,876.83	198,319.76	-18.38%
Other Operating Income	63,257.54	62,432.65	1.32%
Provision for Loan Loss	569.14	N/A	N/A
Miscellaneous Income	26.71	N/A	N/A
<b>Total Operating INCOME</b>	<b>402,597.94</b>	<b>472,517.46</b>	<b>-14.80%</b>

### OPERATING EXPENSE

Employee Compensation	119,505.80	122,026.14	-2.07%
Employee Benefits	38,804.88	38,092.00	1.87%
Travel & Conference	1,622.83	1,290.78	25.72%
Board Meeting Expense	957.33	998.18	0.00%
Annual Meeting Expense	3,686.54	4,075.44	-9.54%
Office Occupancy	27,561.25	21,922.81	25.72%
Office Operations	25,405.91	27,415.92	-7.33%
Education & Promotions	4,115.33	3,718.83	10.66%
Loan Servicing Expense	12,042.07	13,337.02	-9.71%
Professional & Outside Service	136,947.78	144,595.26	-5.29%
Provision for Loan Losses	.00	3,086.52	-118.44%
Operating Fees (Exam & Super.)	3,139.65	3,504.86	-10.42%
Annual Meeting Expense	3,569.00	2,390.25	49.31%
Misc Operating Expents	.00	475.02	-105.62%
<b>Total Operating EXPENSE</b>	<b>377,358.37</b>	<b>386,929.03</b>	<b>-2.47%</b>
Operating Net INCOME/LOSS (-)	25,239.57	85,588.43	-70.51%
Non-Operating EXPENSE	.00	.00	0.00%
<b>DIVIDENDS to Members</b>	<b>20,406.75</b>	<b>29,640.15</b>	<b>-31.15%</b>
<b>NET INCOME/LOSS (-)</b>	<b>4,832.82</b>	<b>55,948.28</b>	<b>-91.36%</b>

## LOAN OFFICER(s) Report

LOAN TYPE	NO.	Y-T-D 2021	NO.	Y-T-D 2020
College	0	\$0.00	0	\$0.00
100% Shares Secured	18	\$108,794.55	14	\$173,809.86
50% Shares Secured	1	\$22,000.00	0	\$0.00
New Auto	4	\$157,874.00	8	\$306,396.50
Used Auto	7	\$151,764.87	17	\$326,153.29
New Motorcycle	0	\$0.00	0	\$0.00
Used Motorcycle	0	\$0.00	0	\$0.00
Signature	48	\$355,428.77	37	\$278,020.94
Line-Of-Credit (LOC) Advances		\$114,846.29		\$122,355.61
<b>SUB-TOTALS</b>	<b>78</b>	<b>\$910,708.48</b>	<b>76</b>	<b>\$1,206,736.20</b>
CD/ICL Premiums		\$28,266.48		\$34,628.75
<b>TOTAL LOANS FINANCED</b>	<b>78</b>	<b>\$938,974.96</b>	<b>76</b>	<b>\$1,241,364.95</b>
New Lines-of-Credit Issued	0	\$0.00	0	\$0.00
New Visa Classic Accounts	3	\$12,800.00	3	\$3,000.00
New Visa Platinum Accounts	4	\$43,500.00	1	\$12,500.00
Counter-Offer/Other Actions	20		15	
Exceptions/Outside Policy	8		1	
Collateral Released	0		1	
Extensions	6		77	
Modifications	0		4	
Trouble Debt Restructuring	0		0	
Declined Applications	15		21	

## Supervisory Committee (SC) Report

The Supervisory Committee continues to fulfill its duties to ensure your assets are protected, that all proper safeguards are squarely in place and that 'Ewa FCU's records are accurate.

Due to complexities of financial operations, the committee hires third party auditors each year to conduct several audits in connection with the Bank Secrecy Act (BSA), the Customer Identification Program (CIP), and the Office of Foreign Asset Control (OFAC); compliance with the Automated Clearing House (ACH) Rules and Regulations, and the National Credit Union Administration (NCUA) Rules and Regulations, Section 715.7 and Appendix A to Part 715 – Supervisory Committee Audits – Minimum Procedures.

This year the committee hired Financial Standards Group, Inc. to conduct these audits. In addition, the Federal Examiner from NCUA performed their risk-focused examination for the period ending 9/30/2021. Due to safety concerns related to COVID-19, the examination was performed remotely.

Lastly, the SC also implements its own Internal Audit Plan which included audits over the internal control structure of 'Ewa FCU to ensure proper controls are in place and operating effectively.

The committee is pleased to report that 'Ewa FCU's has proper internal controls in place and its records are being kept according to industry standards and are in compliance with all rules and regulations as set forth by its governing regulators.

Respectfully Submitted,

*Rosemary Itamoto*  
Chairperson

**BOARD OF DIRECTORS:** President – Alan Bise, Vice-President – Shonda Midel, Secretary/Treasurer – Sheryl Gushi, Director -Rosemary Itamoto, Director – Robyn Jara

**SUPERVISORY COMMITTEE:** Chairperson – Rosemary Itamoto, Members – Lilia Sugai, Shonda Midel

**MEMBERSHIP OFFICER:** Shonda Midel

**STAFF:** Manager/CEO – Robyn Jara, Operations Supervisor – Kathy Yorong, Member Services Specialist – Shaene Gonzales, Teller/Accounts Clerk – Jeanelle Rabang-Chai



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